

## Forgot Your Username

Username are set as the email address that you entered the first time you registered for Roster Verification.

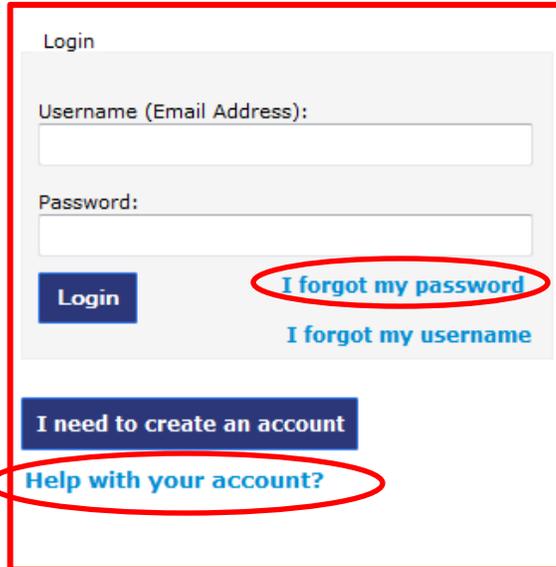
1. Did your district change your email address?
  - a. Try the old one.
2. Did you work at a different district last year?
  - a. Try your old email address.
3. Work email not working?
  - a. Try the email address of a personal account.

Still cannot login? Click on “[I forgot my username](#).” You will need to enter your TEACH ID, complete a CAPTCHA and answer your security questions. (Answers to security questions are case sensitive.)

### Are you are still locked out?

Click on “[Need Help with your account?](#)”

This will reset your account. Contact your data coordinator to alert them that a new PIN letter will soon be forwarded to the district.



The screenshot shows a login form with the following elements:

- Login** (header)
- Username (Email Address):** (text label above a text input field)
- Password:** (text label above a password input field)
- Login** (blue button)
- I forgot my password** (blue link, circled in red)
- I forgot my username** (blue link)
- I need to create an account** (blue button)
- Help with your account?** (blue link, circled in red)

Two blue arrows originate from the text above: one points to the "I forgot my password" link, and the other points to the "Help with your account?" link.